

TERMS AND CONDITIONS

Version 1.0
Effective Date: [25/06/2026]

1. ACCEPTANCE OF TERMS

- 1.1** These Terms and Conditions ("Terms") govern access to and use of the SeeShow Platform.
- 1.2** By creating an account, accessing the Platform, purchasing Tickets, registering for Events, or otherwise using the Platform, the User agrees to be bound by these Terms.
- 1.3** If a User does not agree to these Terms, the User must discontinue use of the Platform immediately.

2. DEFINITIONS

- 2.1** "SeeShow" means SeeShow Private Limited, its affiliates, successors, assigns, employees, representatives, and authorized agents.
- 2.2** "Platform" means the SeeShow website, mobile applications, software systems, APIs, and related services.
- 2.3** "User" means any person accessing or using the Platform.
- 2.4** "Organizer" means any individual or entity listing Events through the Platform.
- 2.5** "Event" means any physical, virtual, or hybrid activity listed through the Platform.
- 2.6** "Ticket" means a digital or physical admission credential issued through the Platform.
- 2.7** "Attendee" means a User who purchases, reserves, or attends an Event.

3. ELIGIBILITY

- 3.1** Users must have legal capacity to enter into binding agreements under applicable law.
- 3.2** Users under the age of majority may use the Platform only with the involvement and supervision of a parent or legal guardian.
- 3.3** SeeShow reserves the right to restrict access where eligibility requirements are not satisfied.

4. USER ACCOUNTS

- 4.1** Users must create and maintain an account to purchase Tickets or register for Events.

- 4.2** Users shall provide accurate and current information.
- 4.3** Users are responsible for maintaining the confidentiality of account credentials.
- 4.4** Users shall promptly notify SeeShow of unauthorized access or security incidents.
- 4.5** Users are responsible for activities conducted through their accounts.

5. ACCOUNT DELETION

- 5.1** Users may initiate account deletion through available Platform functionality.
- 5.2** Account deletion requests shall not affect completed transactions, pending obligations, legal requirements, dispute investigations, tax records, fraud prevention activities, or data retention obligations.
- 5.3** SeeShow may retain information where required by law or for legitimate business purposes.

6. TICKET PURCHASES

- 6.1** Ticket purchases are subject to availability.
- 6.2** Users shall review Event details carefully before completing a purchase.
- 6.3** Prices displayed may include applicable taxes and fees unless stated otherwise.
- 6.4** Successful payment does not guarantee admission where Event-specific requirements have not been satisfied.

7. FREE EVENT REGISTRATIONS

- 7.1** Users may register for free Events subject to Organizer requirements.
- 7.2** Organizers may impose attendee limits, eligibility requirements, or registration conditions.
- 7.3** Registration for a free Event does not create ownership rights or guarantees beyond those expressly stated by the Organizer.

8. TICKET TRANSFERS

- 8.1** Tickets may be transferred by the original purchaser prior to the scheduled start time of the applicable Event.
- 8.2** Users shall ensure transferred information is accurate and complete.
- 8.3** SeeShow may require verification or authentication procedures before processing a transfer.
- 8.4** Ticket transfers shall not be permitted after the Event has commenced.

9. TICKET RESALE

- 9.1** Unauthorized resale, commercial resale, or exploitation of Tickets is prohibited.
- 9.2** SeeShow reserves the right to cancel Tickets obtained or transferred in violation of this section.

10. EVENT CHANGES

10.1 Events may be modified, postponed, rescheduled, relocated, or cancelled by Organizers.

10.2 Refund eligibility shall be governed by the applicable Refund and Cancellation Policy and Event-specific terms.

10.3 Users are responsible for reviewing Event updates communicated through the Platform.

11. AGE-RESTRICTED EVENTS

11.1 Certain Events may impose age restrictions.

11.2 Users shall comply with applicable age requirements.

11.3 Organizers may require government-issued identification for verification purposes.

11.4 Organizers may deny entry where age requirements are not satisfied.

12. USER CONDUCT

Users shall not:

- Engage in unlawful conduct.
- Provide false information.
- Interfere with Platform operations.
- Harass other Users, Organizers, or staff.
- Attempt unauthorized access to systems.
- Engage in fraud or deceptive conduct.
- Violate intellectual property rights.

13. EVENT ENTRY

13.1 Organizers may establish reasonable entry requirements.

13.2 Organizers may deny admission or remove attendees for:

- Intoxication
- Violence
- Harassment
- Threatening behavior
- Violation of Event rules
- Violation of applicable laws

13.3 No refund shall be guaranteed where admission is denied due to User misconduct.

14. FRAUD PREVENTION

14.1 SeeShow may monitor transactions for fraud prevention purposes.

14.2 SeeShow may suspend accounts, cancel Tickets, request verification documents, or restrict access where fraudulent activity is suspected.

14.3 Users agree to cooperate with reasonable verification requests.

15. INTELLECTUAL PROPERTY

15.1 The Platform, trademarks, logos, software, content, and branding associated with SeeShow remain the property of SeeShow or its licensors.

15.2 Users shall not reproduce, copy, distribute, reverse engineer, or exploit Platform content without authorization.

16. THIRD-PARTY SERVICES

16.1 The Platform may integrate with payment processors, venues, mapping services, communication providers, or other third-party services.

16.2 SeeShow shall not be responsible for failures, interruptions, or conduct of third-party providers.

17. LIMITATION OF LIABILITY

17.1 SeeShow operates as a technology and ticketing platform.

17.2 SeeShow does not organize, control, or operate Events unless expressly stated.

17.3 To the maximum extent permitted by law, SeeShow shall not be liable for Event execution, venue operations, Organizer conduct, attendee conduct, travel costs, accommodation costs, or indirect losses.

18. INDEMNIFICATION

Users agree to indemnify and hold harmless SeeShow from claims, damages, losses, liabilities, costs, and expenses arising from their violation of these Terms or applicable laws.

19. SUSPENSION AND TERMINATION

19.1 SeeShow may suspend or terminate User accounts where:

- Fraud is suspected
- Laws are violated
- Platform policies are violated
- Security risks are identified

19.2 Termination shall not affect accrued rights or obligations.

20. GOVERNING LAW AND DISPUTE RESOLUTION

20.1 These Terms shall be governed by the laws of India.

20.2 Parties shall attempt to resolve disputes amicably before initiating legal proceedings.

21. MODIFICATIONS

21.1 SeeShow may update these Terms from time to time.

21.2 Continued use of the Platform after updates constitutes acceptance of revised Terms.

22. CONTACT INFORMATION

Questions relating to these Terms may be submitted through the official customer support channels made available on the Platform.